



SUNDAY RIVER GROUP SNOW GUARANTEE AND TICKET POLICIES

Our goal is to provide you with the finest alpine recreational experience possible. No other resort in New England makes as much snow as we do, or takes greater care to groom it. Please read our policies carefully, as they have been updated for the 2010/2011 ski season.

Sunday River GROUP Snow Guarantee:

There are uncontrollable factors in the alpine environment. Weather and traffic can both result in changes in surface conditions or trail openings. To ensure you the best possible skiing and riding, we have created one of the most comprehensive snow guarantees in history:

- ☐ After testing the snow conditions, if you are dissatisfied, you may request a Group Snow Guarantee Voucher on your lift ticket prior to **10:00am** by turning in your lift ticket at the Guest Services window in the Welcome Center.
- ☐ Group Snow Guarantee Vouchers are valid to the end of the ski season and offer a dollar value discount off any full priced retail lift product. Adult vouchers will offer a \$59 discount. Teen, Junior and Senior vouchers will offer a \$45 discount.
- ☐ Vouchers are NOT valid towards the purchase of a group lift ticket product. Please contact your leisure sales manager if you have any questions.
- ☐ Early and Late Season vouchers will have a lesser value as dictated by retail and group ticket pricing and are subject to change as rates change with expanding/closing terrain.
- ☐ Some limitations apply. Inquire at any Guest Service Desk for a detailed description of the Snow Guarantee Policy.
- ☐ Please note that this is a snow conditions guarantee only. No vouchers will be given for weather or crowd conditions.
- ☐ No cash refunds or Sunday River money will be granted.

Sunday River Ticket Policy:

- ☐ All tickets are non-transferable. Please attach your ticket to your jacket, pants or other large garment. Always use a new ticket zip tie. Please keep the stub at the bottom of the ticket in a safe place, it is your receipt for your ticket. Lost or stolen tickets can only be replaced with the stub. If you mistakenly attach your ticket incorrectly, simply stop at any Guest Services Desk. We'll gladly help you move your ticket to another garment.
- ☐ We cannot honor tickets attached to gloves, hats, goggles, etc. or tickets attached to a large garment by means of a split ring, snap hook or other device which permits tickets to be easily removed or passed.
- ☐ If you wish to change your ticket to another garment, simply go to any open ticket window or Guest Services Desk. We will assist you in removing your ticket and attaching it to another garment. Please do not remove your own ticket. Doing so will invalidate your ticket, and we cannot provide you with a new one.

SUNDAY RIVER MONEY POLICIES

We thank you for your assistance in understanding and abiding by the following Sunday River money policies.

- ☐ Sunday River money will be issued to non-skiers and passholders paying the full group package price only. Adults will receive \$25.00 per day and juniors/seniors will receive \$15.00 per day. 50% of the group must purchase lift tickets as part of their group ski and stay packages.
- ☐ **If you are a non-skier or a season passholder, you MUST tell your group leader in advance.** Your group leader will mark you as a non-skier/passholder on the rooming list and you will receive Sunday River money instead of lift tickets in your arrival packet.
- ☐ **We will not allow group participants to trade in lift tickets for Sunday River money upon arrival.**
- ☐ Sunday River money is a coupon valid at any Sunday River operated restaurant, The Mountain Grocer, all Sunday River Sports stores, and cafeterias. Sunday River money is not valid towards the purchase of a lift ticket.
- ☐ Sunday River money expires at the end of the ski season, and may not be updated.