



Sunday River®

Group Information Sheet

1. Your group leader is the liaison between Sunday River and your group. Please contact your leader if you have any questions. We kindly ask that individuals please DO NOT call the Group Sales department with your questions or concerns.
1. Your group leader must provide an initial room list eight weeks prior to arrival and a final room list at least three weeks prior to arrival. Please inform your group leader if you have any special rooming requests. ***We will do our best to accommodate requests, however, we do not guarantee requests for specific condominium complexes or specific bedding within the unit.***
2. If you are a non-skier or a season pass holder paying the full package price, please tell your Group Leader in advance. They will mark you as a non-skier or season pass holder on the rooming list and provide Sunday River money instead of lift tickets in your arrival packet. **This must be arranged in advance. We will not allow participants to trade in lift tickets for Sunday River money upon arrival.** 50% of the people in the group must purchase a lift ticket with their package. There is no mixing and matching Sunday River money and lift tickets. Each guest must get one or the other.
3. **Check-in time is 6:00pm. Check out is 10:30am on the day of departure.** Upon check-in you will be asked to sign a form agreeing to our 10:30am checkout time. In order to accommodate all of our guests, it is imperative that our checkout time is adhered to so that our check-in time may also be kept. For this reason, our security department may need to remove all belongings from any unit that is not vacated by 10:30am on the day of checkout. All belongings will then be placed with Guest Services in the lost and found area in the Welcome Concourse at South Ridge Base Lodge. Units that do not depart by the 10:30am checkout will be subject to a \$25 per hour late fee. Your group leader will coordinate a late check out unit for your group if one is requested and available.
4. Upon check-in, we will provide one packet for each room. This packet will contain Sunday River information; room keys, lift tickets and rental/Learn to Ski discount coupons. The first person to check into the unit will take the entire packet and is responsible for distributing the materials to the rest of the unit. **A credit card must be provided for each unit at check in, so that a \$150 damage deposit can be authorized. Sorry – no exceptions!**
5. Sunday River will charge an automatic fine of \$150 for smoking in any unit posted as **non-smoking**. If your unit is listed as non-smoking, please smoke outside the building or on an outdoor deck. The Snow Cap Inn and Jordan Grand Hotel are non-smoking buildings. Units at the Grand Summit and Sunday River condominiums are listed as smoking or non-smoking at the owner's request.
6. **Sunday River has a strict no pets policy in all of our accommodations.** A \$150 fine will be charged for pets in any unit. Failure to remove the pet immediately will result in eviction without refund.
7. **Sunday River has a strict no keg(s) policy in all of our accommodations.** A \$150 fine will be charged per keg in any unit. Failure to remove the keg(s) immediately will result in eviction without refund.

8. **Quiet hours for all Sunday River lodging properties are from 10pm to 7am to ensure a pleasurable experience for our guests.** Please keep noise levels down during these hours and be sensitive to the volume of televisions or radios within your unit. Sunday River Security responds to all calls for noise complaints and will issue a verbal warning on the first call. A second call will result in a \$100 fine to the room, and a third call to a guest room will result in immediate eviction without refund.
9. Due to the limited size of our condominium parking lots, we will issue one condominium-parking pass per unit. Any additional cars will be required to park in the overflow parking lots with an overflow parking pass. Parking passes must be displayed on the front dash. Violators will be towed at the owner's expense.
10. **In your packet, you will find coupons valid for group pricing on rental equipment and adult Perfect Turn products. These coupons entitle you to a group discount and identify you as a group participant. With your coupons you can purchase rental equipment and adult Perfect Turn products at ANY ticket window. We encourage you to book your Adult Level One Learn to Ski or Snowboard packages, and any Children's Lessons products, directly through The Discovery Center by calling 800/207-2371 or online at www.sundayriver.com. Group rates are not offered on Level One Learn to Ski or Ride or on Children's Lesson products.**
11. Our Group Snow Guarantee policy allows you to turn in your lift ticket prior to 10:00am at Guest Services in the Welcome Center if you are not satisfied with the snow conditions. **We will not trade in lift tickets for snow guarantees after 10:00am. No exceptions will be made. Sunday River money will not be issued in place of a snow guarantee. Group Snow Guarantee vouchers will expire at the end of the season and are valid only at Sunday River. NOTE: NEW FOR 2010/2011 Group Snow Guarantee Vouchers are valid for a dollar value discount off any full priced retail ticket product. Group Snow Guarantee Vouchers are not valid towards the purchase of a group lift ticket. See Group Snow Guarantee policies below for full details.**
12. Common areas in the condominiums are for the use and enjoyment of all owners and guests. While we realize the common area is a great place to socialize before or after skiing, we ask that there not be any formalized meals or social events, as this takes away other guests or owners wishing to use the area. Thank you for understanding and complying with this policy. Please do NOT leave your luggage into the common area while loading or unloading your vehicle.
13. If your group is staying in either the Summit or Jordan Hotels, or the Snow Cap Inn, you will be required to give your personal credit card to the front desk in order to turn the phone on. Individuals are also responsible for all incidentals. If you are staying in the condominiums, please be aware that you will need a calling card to use the phone in your unit for anything other than 824-xxxx numbers. Calling cards are available for purchase at the Mountain Grocer located in the South Ridge Base Area.
14. Guests staying in Sunday River's condominiums are entitled to use the pool facilities at their specific complex only. Guests staying in one complex are not permitted to utilize the facilities at another location. Thank you for abiding by our condominium owner's policies!